



AIR Space

1.0 Release Notes

August 19th, 2022

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1.0– AIR Space Release Notes

Overview

[Changed 'Contact Help' Title to 'FAQ & Support'](#)

[Embedded FAQ Link under the 'Need Help' Page](#)

[Arranged the Route of our AIR Space Support Email](#)

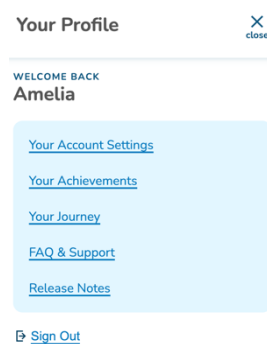
[Updated the Onboarding Format](#)

[Updated the 'Need Help' Form Colour](#)

Detail

CHANGED 'CONTACT HELP' TITLE TO 'FAQ & SUPPORT'

- Under the profile menu tab the 'Contact Help' Title has been changed to 'FAQ & Support'.



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EMBEDDED FAQ LINK UNDER THE 'NEED HELP' PAGE

- An external link has been added to our user's FAQ that is available to review under the 'Need Help' tab in the Profile menu.

A screenshot of the 'FAQ & Support' page. The page has a blue header with the AIR logo and navigation icons for 'resources', 'track', 'journey', and 'profile'. The main content area has a blue background with white clouds at the bottom. It contains the following text: 'FAQ & Support', 'Don't worry - we're here to help! Have a look at some frequently asked questions: [FAQ](#).', and 'Still need support? Leave us some details about the problem and we'll get back to you ASAP!'. Below this is a form with three fields: 'YOUR NAME' (with 'Amelia' entered), 'YOUR EMAIL' (with 'amelia@silverorange.com' entered), and 'PLEASE DESCRIBE THE ISSUE'. The 'YOUR NAME' and 'PLEASE DESCRIBE THE ISSUE' fields are marked as 'Required'.

ARRANGED THE ROUTE OF OUR AIR SPACE SUPPORT EMAIL

- Whenever an email gets submitted via the AIR Space Support Email account it now appears in the intended location on the AIR Traffic Control Side.

UPDATED THE ONBOARDING FORMAT

- Mandatory questions will now appear on the left side during onboarding, while optional questions will appear on the right side. The mandatory questions include: Username, Password, Confirm password, Preferred name & Date of birth. The optional questions include: Primary role, Biggest stressor & What you are looking to get out of AIR Space.

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The screenshot shows a web form titled "Create Your Profile" with the AIR logo at the top. Below the title is a sub-header "Your Account Details" and a prompt: "Before we get you started, please complete your profile." The form is divided into two columns. The left column contains three text input fields: "CHOOSE A USERNAME", "YOUR PASSWORD", and "CONFIRM PASSWORD". The right column contains four fields: "YOUR PREFERRED NAME" (text input), "DATE OF BIRTH" (text input with a calendar icon and placeholder "MM/DD/YYYY"), "WHAT IS YOUR PRIMARY RESPONSIBILITY WITHIN YOUR ORGANIZATION?" (dropdown menu with "Select an option"), "WHAT IS YOUR BIGGEST STRESSOR CURRENTLY?" (dropdown menu with "Select an option"), and "WHAT DO YOU WANT TO GET OUT OF USING AIR SPACE?" (dropdown menu with "Select an option"). At the bottom center is a dark grey button labeled "COMPLETE PROFILE".

UPDATED THE 'NEED HELP' FORM COLOUR

- The colours on the 'Need Help' submission form have been updated to create more of a contrast and easier visibility across different devices.

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